

Arriving in your accommodation

Time of arrival and departures

Inventory on arrival and departure

- **On arrival - from 4:00 p.m. :**

Visit of the accommodation and inventory. Handing over of keys and gate beeper and deposit (500 euros).

The deposit will be returned to you at the end of your stay or, if applicable, 1 month at the latest after the tenant has left and checked the state of the property and its cleanliness.

- **On departure - by 11.00 a.m. at the latest :**

We do not charge a cleaning fee at the end of your stay, but we do ask you to leave your accommodation clean and tidy, to clean the kitchen, to clean the BBQ and the ashtray, to empty the garbage cans, to clean and put away the dishes, and to leave the bed linen in place. Failure to do so will result in a €100 cleaning charge.

An inventory of fixtures will be carried out when the keys are handed over.

The deposit in cash or by bank transfer will be returned to you (or at the latest 1 month after the tenant's departure) subject to any damage found during the inventory, which will be deducted from your deposit.

Please inform us of your departure time so that we can carry out an exit inventory.

The rental must be vacated by 11:00 a.m. at the latest.

House rules

House rules in the gîte

1. For the sake of your stay, and that of the next tenant, we thank you in advance for **NOT SMOKING** inside. Ashtrays are available for smoking outside.
2. It is **NECESSARY to NEVER** throw sanitary towels, tampons, wipes, hair or anything other than toilet paper into the **TOILET**, as the drains (SEPTIC TANK) are absolutely not designed for this use. Please use the garbage can.
3. Any person not mentioned in the rental contract will be systematically refused.
It is not possible to change the number of occupants.

4. The entrance door to the gîte is fitted with a key lock. When you leave the gîte, you must lock the door. Should you fail to comply with this article, you will be held responsible for any theft, damage or other material loss, which will be invoiced. In the event of theft or damage to property belonging to the tenant, you will be required to make your own declaration to your insurance company. The owners of the gîte decline all responsibility. Duplicate keys will also be charged in the event of loss.

Similarly, you are responsible for your own vehicle on the property.

5. Do not change the position of furniture or objects in the gîte, and do not take objects or furniture out onto the terrace.

6. For your comfort and your meals, we have equipped your terrace with a barbecue, which must be used with care.

You will find the necessary equipment next to it for simple maintenance after use. (Brush, shovel, ash bucket). Please empty the cold ashes after each use.

You must use charcoal only; it is totally forbidden to use wood from the property for lighting purposes.

7. **Precautions during your absence :**

Thunderstorms in our region can arrive quickly and are sometimes very violent.

We ask you to systematically close the windows when you are away, even in fine weather, but also when it rains and you are still in your gîte.

Also, be sure to close your parasol systematically when you're away, taking care to bring in any objects likely to fly away and pillows.

8. **Cleaning :**

We do our utmost to make your stay as pleasant as possible and leave your accommodation clean on arrival. We do not charge any extra cleaning costs and we would be grateful if you could leave the property in a clean and tidy condition on your departure (clean kitchen, clean BBQ and ashtray, empty garbage cans, clean and put away dishes), otherwise you will be charged a cleaning fee of €100.

Park and property rules

1. **Respect for quiet on the estate:**

Respect the peace and quiet of the neighborhood, by avoiding excessive noise or any other nuisance, day or night. Parents should encourage their children not to play too loudly, so as not to disturb the peace and quiet of other occupants.

Thank you for thinking about this.

Please limit noise between 11 p.m. and 8 a.m.

2. For their safety, **never leave young children unattended in the park.**

3. **Respect for the estate and its environment :**

To preserve the beauty of the site, please do not throw litter or cigarette butts on the ground.

Smoking is forbidden in your gite, but an ashtray is available for smoking on your terrace.

Please respect the plants and lawns on the estate, using the paths provided for this purpose as much as possible, and do not throw anything on the property (cigarette butts, paper, etc.).

Selective sorting must be carried out, as explained to you on arrival.

Garbage bags must be properly closed and taken to the containers.

Please respect the owner's private space (terrace, house). Please do not feed our dogs, although they love to play and to be petted...!

4. **Use of parking space :**

You may park in the parking space that we will indicate to you, respecting the vegetation and the speed limits without driving on the lawns.

Please drive slowly and calmly, so as not to run over an animal, and when you leave the estate, please make sure the dogs don't run away.

Camping-car parking and tents are prohibited.

5. **Pets** :

Under no circumstances will we tolerate a dog that behaves aggressively towards a person or another animal and that the owners are unable to control. Please take every precaution to ensure that your pet is never left alone in the gite or outside, as it is your responsibility. Please pick up after your pet whenever necessary, taking care to dispose their waste in the garbage can. Please do not leave animal hair anywhere in the gite, and make sure that no odors settle in after your stay in the gite. As more and more establishments are refusing to accept pets, please respect these essential instructions so that we can continue to accept our four-legged friends.

6. **Leisure and games areas** (open from 9 AM to 8 PM):

- Pétanque :

Petanque balls are available.

You can play in the driveway, taking care to respect the environment.

- Tennis table, Soccer table, Dart : Please respect the equipment.

7. **Energies** :

Please note that we only charge for a portion of the electricity consumed during your stay, so please use electricity wisely: turn off lights when you're not in a room, and turn off or reduce (in winter)/increase (in summer) the temperature of air conditioners when you go for a walk.

Water is life: Our region is experiencing water restrictions due to an exceptional drought. We ask everyone not to use water unnecessarily: turn off the tap between each wash (shower, washbasin, sink etc....). The water that comes out of the taps is drinkable but precious. The quantity of hot water is sufficient for each gite, in normal and reasonable use.

8. **Selective sorting** :

We provide a yellow garbage can, next to the household waste garbage can, to throw away all your waste. A sorting memo is appended at the end of this booklet.

As for glass, we invite you to dispose of it in one of the containers located near the property. A map with the addresses of the various containers can also be found in the appendix at the end of the booklet. (Don't hesitate to ask us for directions).

Sorting is part of our lives and our environment, so let's respect our planet.

9. **Reception service** :

We live on the estate and are available to help you with any problems you may have. We are available between 9.00 am and 7.00 pm, except for emergencies.

Please inform us of any equipment malfunctions, and we will do our utmost to repair them as quickly as possible. We cannot be held responsible in the event of a breakdown, lack of power not caused by us, the weather or a malfunction beyond our control.

Pool area and safety rules

Please respect the rules of the shared pool.

This activity is authorized from 8:00 am to 8:00 pm according to the following obligations:

For your comfort, we take care of the daily maintenance of your pool.

The pool is unsupervised. Children in the pool must always be accompanied by an adult, and are the sole responsibility of their parents! Please be alert.

Under no circumstances will we allow a child to be alone, even for a moment, in the pool.

Children under 7 and non-swimmers must use armbands and be supervised by an adult.

We ask you not to dive anywhere, as the depth is unsuitable for this.

It's also forbidden to play ball or volleyball in the pool.

The water level must remain constant, apart from the natural fact of evaporation due to the heat, a consequence of the water restrictions in our region.

Indeed, during the unauthorized games mentioned above, the water level drops rapidly.

Water is precious, let's not waste it.

(As a reminder, guests playing unauthorized games such as diving, volleyball and ball games in the water were discharging around 3,000 liters of water a day!)

Please read the information sign under the pool bar.

It contains the following instructions:

We ask you to :

- **Do not bring any glass, iron or wood objects, sharp or otherwise, into the pool area** (*you will be held responsible for any damage to the tiles, which could result in extremely costly repairs*). **Bring unauthorized furniture into the pool area. Take pool furniture outside.** **De prendre obligatoirement une douche avant chaque baignade et de passer par le pédiluve.**
- **Do not run around the pool area.**
- **Do not shout and respect everyone's peace and quiet.**
- **Do not dive.**
- **Do not smoke.**
- **Do not drink alcoholic beverages.**
- **Do not listen to music (other than in your headphones).**
- **Use your cell phone discreetly, so as not to disturb other people around you.**
- **Do not bring big inflatable buoys into the pool in order to share the pool with common sense and respect to everyone.**

Only small, lightweight children's balls (foam-style) are permitted.
Unlike public pools, you may use any pool clothing you wish. (*underpants, shorts, swimming trunks, etc.*)

We visit the pool area at any time for daily maintenance and upkeep, to ensure that you enjoy a perfectly comfortable swim.

We also share the pool with you, and usually take this opportunity to have friendly conversation. We are delighted to welcome you and we love to see our guest happy during their vacation !